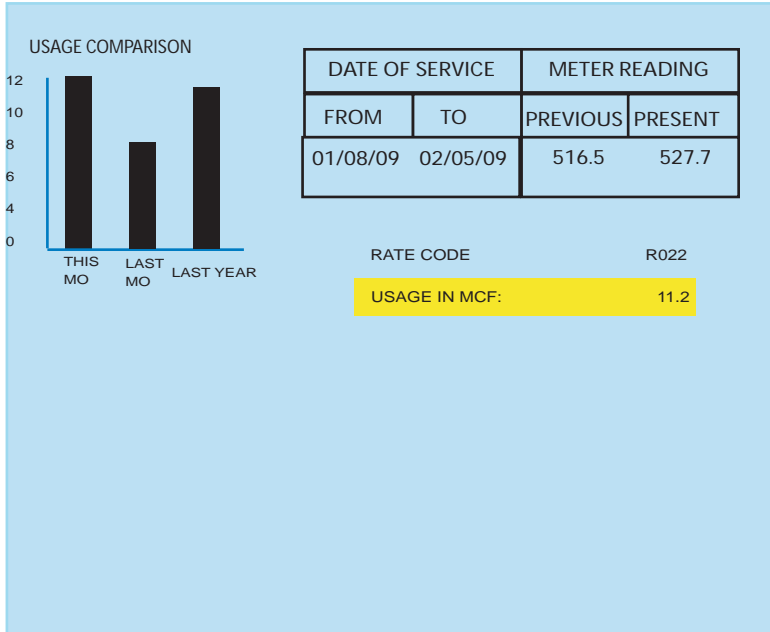




Emergency Telephone
Customer Service
atmosenergy.com

1-866-322-8667
1-888-286-6700

Customer Number: 123456789
Customer Name: JOHN Q. PUBLIC
SVC Address: 123 SOMEWHERE DR.
Anywhere, ST. 00000
Account Number: 00-123456789-1234567-1
Meter Serial #: 01234567
Billing Date: 02/06/09



BILLING INFORMATION:

PREVIOUS BALANCE 110.89
PAYMENT RECEIVED 29-Jan-2009 110.89

CURRENT GAS CHARGE TOTAL		xx.xx
CUSTOMER CHARGE		xx.xx
WNA		-x.xx
CONSUMPTION CHARGE 11.2 @ x.xxxx		x.xx
GCR 11.2 @ x.xxxx		xx.xx
RIDER SUR		x.xx
TAX/FEE CHARGE TOTAL		x.xx
FRANCHISE FEE @ x.xxxx		x.xx
CITY SALES TAX @ x.xxxx		x.xx
CURRENT CHARGES		xx.xx
TOTAL AMOUNT DUE		XX.XX

- USAGE IN MCF:** This is how many thousands of cubic feet of natural gas you've used this month. Some bills may show usage in **CCF** (hundreds of cubic feet) or **THERMS** (heat unit equal to 100,000 BTU).
- CUSTOMER CHARGE:** This charge covers a portion of the gas company's fixed costs that it incurs to serve each customer. Some bills may read **FIXED DELIVERY CHARGE** or **FACILITY CHARGE**.
- WNA:** A seasonal adjustment to the bill to correct for colder or warmer than normal weather.
- CONSUMPTION CHARGE:** This charge covers any remaining fixed costs and the company's variable costs incurred to serve customers, and is multiplied times your usage. Some bills may read **COMMODITY CHARGE/COST, DISTRIBUTION CHARGE** or **DELIVERY CHARGE**.
- GAS COST RECOVERY (GCR):** This charge recovers the actual gas cost paid to suppliers and the transportation charges paid to deliver gas to the company's distribution system. There is no profit added to the gas cost. This amount is multiplied times your usage. Some bills may read **PURCHASED GAS ADJUSTMENT (PA)** or **GAS COST**.
- SURCHARGE:** This charge is authorized by the regulatory authorities to recover special expenses, such as rate case expenses. Some bills may read **RIDER SUR**.
- FRANCHISE FEE:** This is a fee that is levied by local municipalities. The company collects and passes this fee on to the cities. It varies from city to city and is not regulated by the state regulatory bodies/agencies/commissions. Some bills may read **RIDER FF**.
- TAX and OTHER CHARGES:** This includes any sales tax assessed by your city or state, and any contribution you have made to an energy assistance program.
- ESTIMATED BILL:** If the word "Estimated" appears next to your latest meter reading (shown under usage information) your usage for this period was estimated based on your prior usage history. During the next cycle your meter will be read and, if necessary, a billing adjustment will be made to reflect actual usage.